



International Organization for Migration (IOM)
The UN Migration Agency

Vacancy Notice

SVN2023_061

Open to internal and external candidates

Position Title : **Mental Health & Psychosocial Support**
Duty Station : **Ouanaminthe**
Classification : **Employee, Grade Equiv. G4**
Type of Appointment : **Special Short-Term Contract, 6 months with possibility of extension**
Estimated Start Date : **ASAP**

Closing Date : **September 6th, 2023**

Established in 1951, IOM is a Related Organization of the United Nations, and as the leading UN agency in the field of migration, works closely with governmental, intergovernmental and non- governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

IOM is committed to a diverse and inclusive environment. Applications from qualified female candidates are especially encouraged. For the purpose of the vacancy, internal candidates are considered as first-tier candidates.

RESPONSIBILITIES AND ACCOUNTABILITIES:

The Mental Health and Psychosocial Support (MHPSS) Field Assistant will be under the overall supervision of the Chief of Mission and the direct supervision of the Programme Manager (Migrant Protection & Assistance). In accordance with the objectives of the various projects and considering the activities to be implemented for the assistance to migrants, the successful candidate will undertake the following tasks:

1. Identify and inform about the psychosocial support needs of migrants repatriated/returned to Haiti and provide them with psychological first aid and psychosocial support to migrants repatriated to Haiti and support the assistance upon their return.
2. Organize bilateral consultations, Focus Group Discussions (FGDs) and/or “Groupes de Paroles”, depending on the context, needs and practicalities as assigned by the supervisor.

3. Contribute to the promotion of the IOM hotline 840 as a complaint and feedback mechanism, and provide support to respond to the calls received and for the follow-up with beneficiaries/referrals to partners.
4. Support the inclusion of people with specific vulnerabilities, notably persons with reduced mobility and/or disability, in the assistance process and protection activities – and follow-up on their specific needs for protection and psychosocial support.
5. When needed and relevant, refer migrants to adequate structures/partners to receive appropriate mental health and psychosocial support.
6. Support the implementation of reintegration and job placement activities, notably by organizing counselling sessions with migrant returnees.
7. Sensitize returnees, potential migrants and local communities on the risks related to irregular migration – and support awareness-raising activities.
8. Maintain IOM databases with information on all migrants who received psychosocial counselling, support and referral.
9. Carry out field monitoring visits when required.
10. Provide regular reports on activities, progress of activities including challenges encountered.
11. Perform any other duties as may be assigned.

REQUIRED QUALIFICATIONS AND EXPERIENCES:

Education

- Bachelor or equivalent diploma in Psychology

Experience

- At least 2 years of professional experience in the field of psychosocial support
- Experience working with NGOs/UN agencies is an advantage
- Demonstrated experience and confidence in field work
- Flexibility, ability to work in difficult situations including in IDP sites
- Strong communication skills are a must
- Good computer literacy (Excel, PPT, Word) and good administrative skills
- Ability to liaise independently with partners and government actors.

Be available to work on weekends and public holidays in the case of an emergency and participate in regular on-call roster for weekends and public holidays.

LANGUAGES: *(IOM's official languages are English, French, and Spanish)*

For this position: Fluency in Haitian Creole and French (oral and written). Working knowledge in English or Spanish an advantage.

REQUIRED COMPETENCIES:

Accountability

- Accepts and gives constructive criticism
- Follows all relevant procedures, processes, and policies
- Meets deadlines, cost, and quality requirements for outputs
- Monitors own work to correct errors
- Takes responsibility for meeting commitments and for any shortcomings

Client Orientation

- Identifies the immediate and peripheral clients of own work

Continuous Learning

- Contributes to colleagues' learning
- Demonstrates interest in improving relevant skills

Communication

- Actively shares relevant information
- Writes clearly and effectively
- Listens effectively and communicates clearly, adapting to the audience

Performance Management

- Provides constructive feedback to colleagues

Professionalism

- Masters subject matter related to responsibilities
- Identifies issues, opportunities, and risks central to responsibilities
- Incorporates gender-related needs, perspectives, and concerns, and promotes equal gender participation
- Persistent, calm, and polite in the face of challenges and stress
- Treats all colleagues with respect and dignity
- Works effectively with people from different cultures by adapting to cultural contexts
- Promotes IOM core mandate and migration solutions

Teamwork

- Actively contributes to an effective, collegial, and agreeable team environment
- Contributes to, and follows team objectives
- Gives credit where credit is due
- Seeks input and feedback from others
- Actively supports and implements final group decisions

Values - all IOM staff members must abide by and demonstrate these three values:

- Inclusion and respect for diversity respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible.
- Integrity and transparency: maintain high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- Professionalism: demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

Core Competencies

Teamwork: develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.

- Delivering results: produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.
- Managing and sharing knowledge: continuously seeks to learn, share knowledge and innovate.
- Accountability: takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.
- Communication: encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring and motivational way.

Other:

Any offer made to the candidate in relation to this vacancy notice is subject to funding confirmation.

Appointment will be subject to certification that the candidate is medically fit for appointment, accreditation, any residency or visa requirements, and security clearances.

Subject to certain exemptions, vaccination against COVID-19 will in principle be required for individuals hired on or after 15 November 2021. This will be verified as part of the medical clearance process.

How to apply:

Interested candidates are invited to submit their applications via e-mail to smhtirecruitment@iom.int referring to this advertisement in the subject: "SVN2023_061

_ Applicant name". Application must contain a CV and a cover letter in a unique file.

Only shortlisted candidates will be contacted.

Posting period:

From 22.08.2023 to 06.09.2023